





70TH ANNIVERSARY

NORTHWEST TANK LINES INC.

2025 Q4 Safety Meeting

Agenda

- Feedback
- Major Incidents Review
- Safety Statistics
- COR - Incident Reporting & Investigation
- COR - Program Administration
- COR - Contractors
- Questions

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Feedback

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- **Hoodies on customer facilities**
  - Everybody needs to understand that hoodies are not allowed on customer sites



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Major Incidents Review

2025 Major Incident Review

No major crashes have occured since we last met.

GREAT JOB! THANK YOU!

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A Tough Start



- **10 major incidents**
- **$800,000+** in total cost
- Rollovers, major accidents, mechanical fires, and a major spill
- **Some preventable.** Some not**. All serious**

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Common Themes

What keeps happening?

- Speeding
- Drivers fatigued or distracted
- Missed hazards (weather, road)
- Procedures skipped
- Equipment failures not caught

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What We Did

- SOP updates
- Fitness-for-duty reviews
- Hazard Reviews
- Route & Site Assessments
- Product handling updates
- Lockout protocols
- Provide further retaining
- Enhanced coaching & oversight
- Major driver blitz



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How You Can Help

- Be fit. Be alert. Be cautious
- Follow SOPs — no shortcuts
- Be aware and prepared for what *could* happen
- Speak up early. Coach your peers
- Report hazards
- Stop if something is wrong
- Think about **SAFETY** every day



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Tell Us More

- Where can we help?
- What hazards can we correct?
- Use the 4 D's every day - and **tell us what you find**
  - Is it **dumb?**
  - Is it **dangerous?**
  - Is it **difficult?**
  - Is it **different?**



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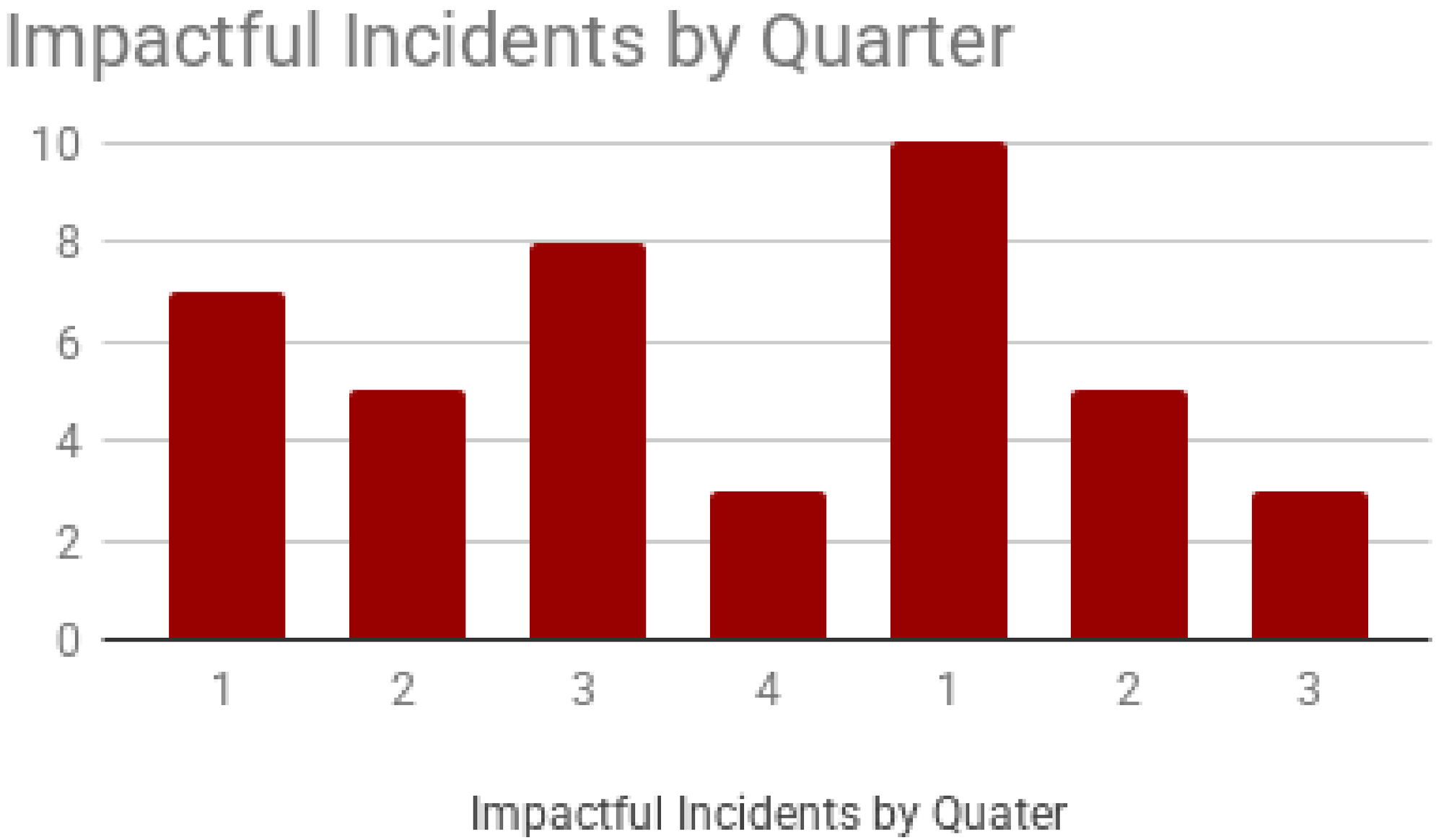
Safety Statistics

Q3 Safety Statistics



- 1 **Cargo Loss**
  - Minor <10L
- 4 **Failed to Follow Process**
  - 3 behavioural incidents
  - 1 driver not chained up, stuck
- 1 **Ticket**
  - Improperly parked
- 1 **Vehicle**
  - Backing accident

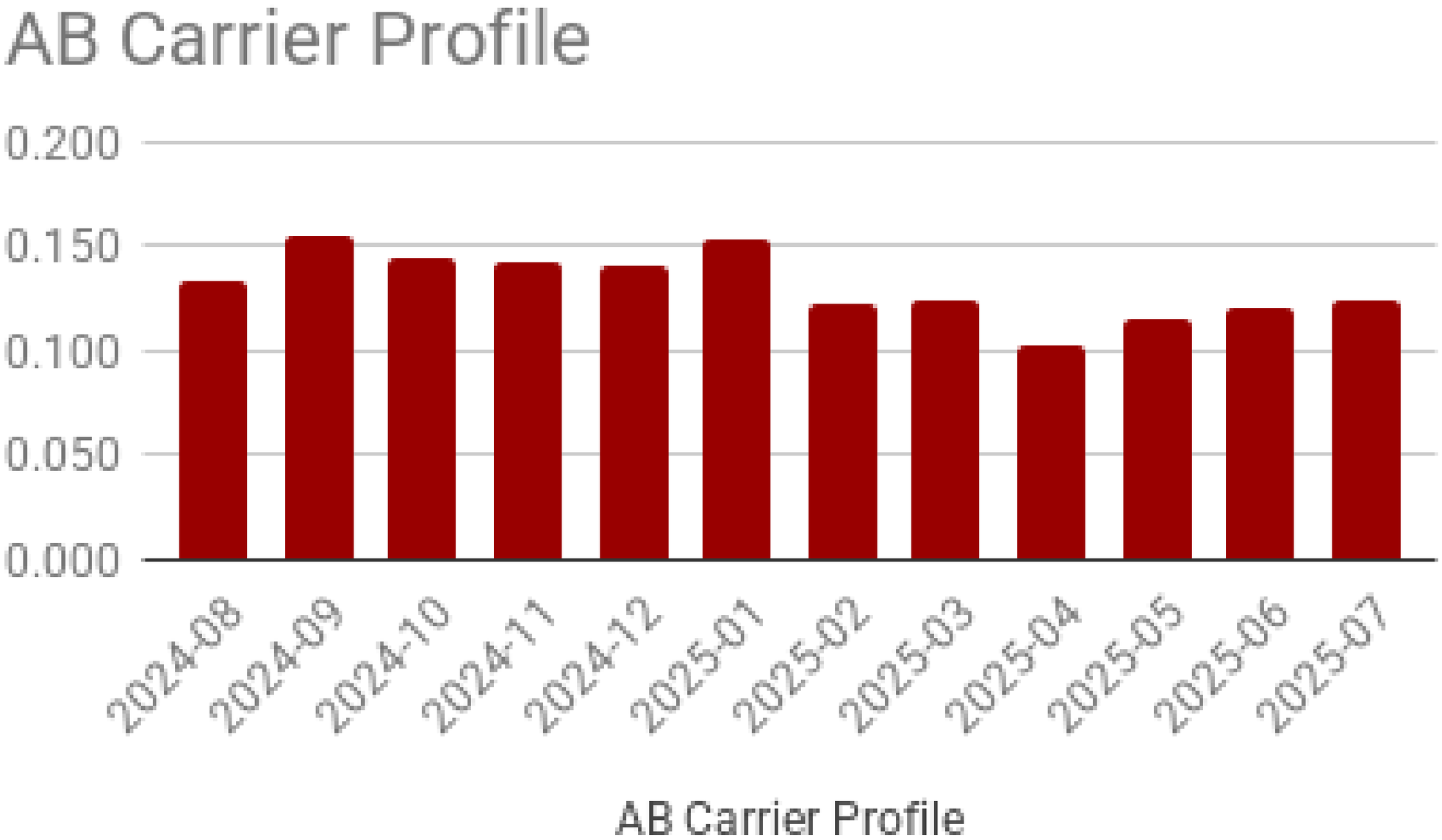
Impactful Incidents



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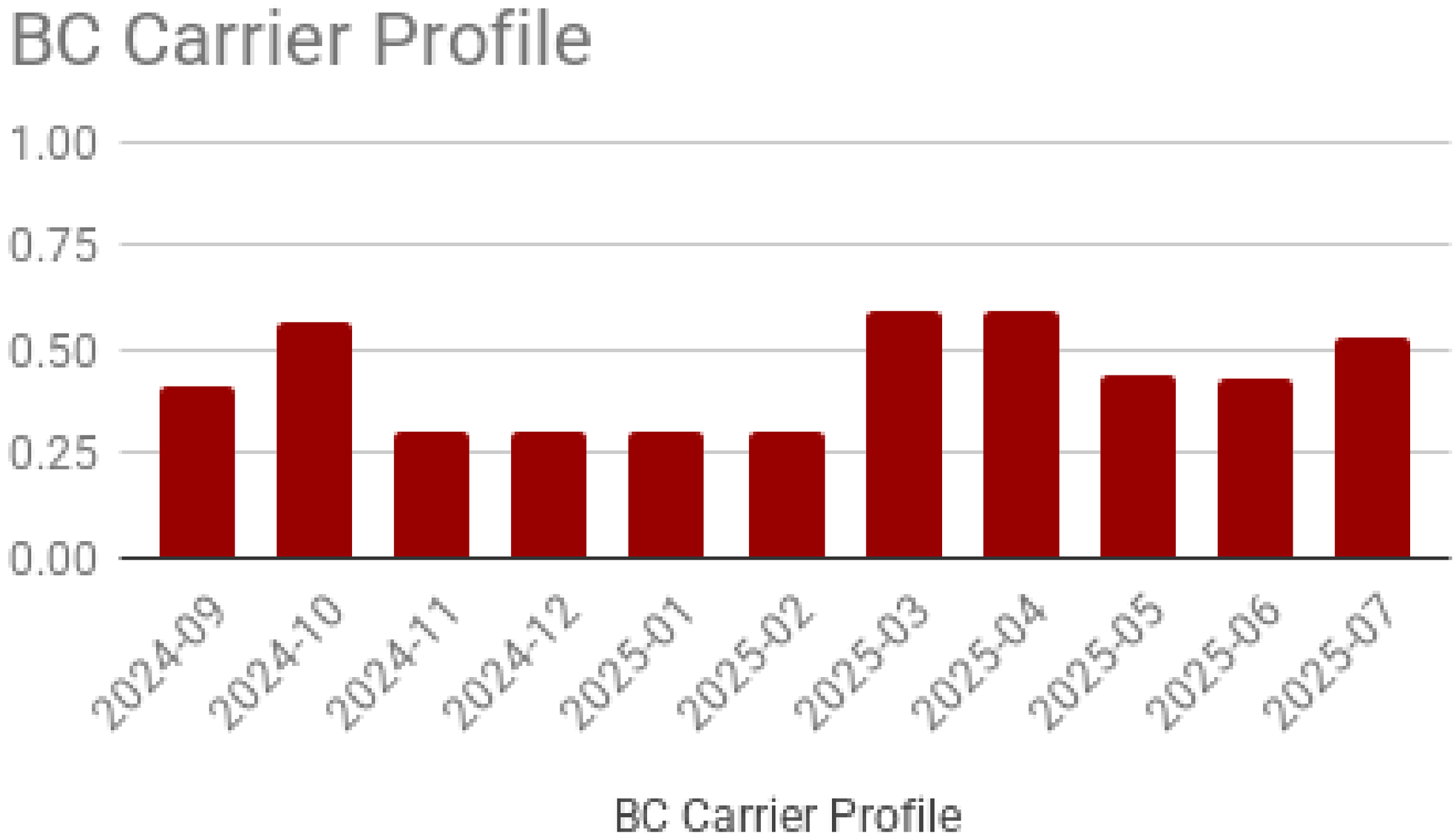
AB Carrier Profile



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BC Carrier Profile



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COR - Incident Report & Investigation

Scope of Investigations

- **All incidents investigated:** property, vehicle, first aid, spills, equipment failures
- Includes near misses, tickets/inspections, and medical aid
- Covers serious incidents, lost time, and all other incidents

Process & Timelines

- Investigations completed promptly and communicated
- Standard reporting procedures for all occupational incidents
- Consistent root cause analysis with corrective actions



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Outcomes & Communication

- Corrective actions tracked and implemented
- Results shared across organization for learning
- Transparency in communicating causes and outcomes

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COR - Program Administration

Program Oversight



- Processes in place to manage HSE program elements
- Compliance with applicable laws and regulations
- Canada Labour Code, OH&S Act, WCB, Worksafe BC

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Review & Evaluation

- Health & safety reviews with senior management
- HSE Action Plan, audits, carrier profiles in place
- Effectiveness evaluated regularly

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Continuous Improvement

- Identify gaps and opportunities for improvement
- Action-oriented feedback loop
- Drive a culture of ongoing HSE excellence

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COR - Contractors & Other Parties

Oversight of Contractors

- Processes to ensure protection of non-employees
- Criteria for evaluating and selecting contractors
- Monitoring systems for other employers/self-employed

Communication & Orientation

- Orientation provided to contractors and third parties
- HSE responsibilities, hazards, and controls explained
- Open communication with external site parties

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Compliance & Support

- Health and safety info accessible to all parties
- Address non-compliance promptly and effectively
- Ensure contracting employer direction is maintained





Questions ?